



## LEADERSHIP APPROACHES IN THE HOTEL INDUSTRY AND EXPECTATIONS OF PERSONNEL FROM THE LEADER

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**Çetin BEKTAŞ**

#### **Özet**

Wherever people live together, there is naturally a management phenomenon. Where there is management, there is leadership. The issue of leadership in the hotel industry is handled within the "directing function" in management. This function plays a very important role in directing personnel to work. Recognition of staff and collaboration with them is necessary for leadership to be effective. In addition, some contemporary methods should be applied for effective leadership in the hotel industry. Because traditional methods are not always valid in a constantly changing environment. Leadership also needs to be reconsidered according to changing environmental conditions. When the literature on leadership in the hotel industry is examined, there are many studies on both classical leadership approaches and modern leadership approaches. In these studies, modern leadership approaches are explained with different aspects. The general aim of this study is to investigate leadership approaches in the hotel industry and to reveal the expectations of the staff from the leader. However, in this study, we tried to explain leadership and modern leadership approaches in the hotel industry. Moreover, we explained the effective leadership characteristics and expectations from the modern leader.

#### **Anahtar Kelimeler**

The Hotel Industry, Leadership, Modern Leader

#### **Abstract**

Wherever people live together, there is naturally a management phenomenon. Where there is management, there is leadership. The issue of leadership in the hotel industry is handled within the "directing function" in management. This function plays a very important role in directing personnel to work. Recognition of staff and collaboration with them is necessary for leadership to be effective. In addition, some contemporary methods should be applied for effective leadership in the hotel industry. Because traditional methods are not always valid in a constantly changing environment. Leadership also needs to be reconsidered according to changing environmental conditions. When the literature on leadership in the hotel industry is examined, there are many studies on both classical leadership approaches and modern leadership approaches. In these studies, modern leadership approaches are explained with different aspects. The general aim of this study is to investigate leadership approaches in the hotel industry and to reveal the expectations of the staff from the leader. However, in this study, we tried to explain leadership and modern leadership approaches in the hotel industry. Moreover, we explained the effective leadership characteristics and expectations from the modern leader.

#### **Keywords**

The hotel industry, Leadership, Modern Leader

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